

# BILL STATEMENT

MR.FOO CHEE YONG  
NO 21 JALAN  
PUTRA PERMAI 10/2J PUTRA HEIGHTS  
47650 SUBANG JAYA  
SELANGOR

**Mobile Number 012-2819844**

Plan : FiRST Gold Plus  
Account Number : 48624773  
Bill Statement Number : 1047989827  
Bill Date : 18/02/2021  
Deposit : RM0.00  
Credit Limit : RM500.00



**Total Amount Payable RM111.80**

Due 13/03/2021

Hi MR.FOO CHEE YONG,

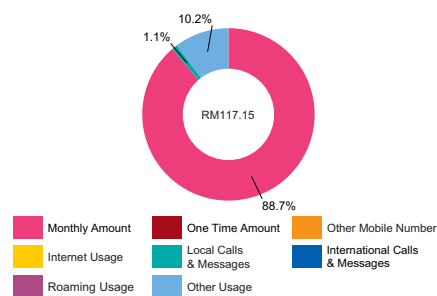
Thank you for being with us. We hope you've enjoyed our service.

Please find your bill for this month.

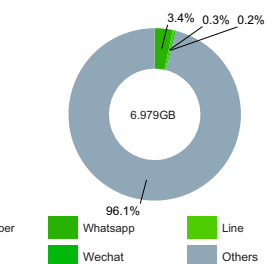
Yours Sincerely,

Asha Mikhael  
Celcom Customer Service Lead Advocate

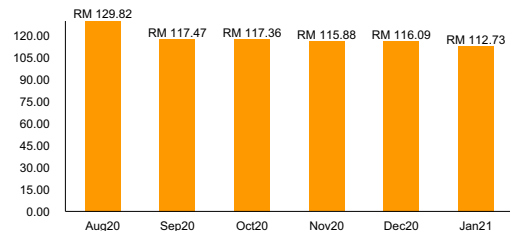
## CURRENT TOTAL USAGE



## CURRENT INTERNET USAGE



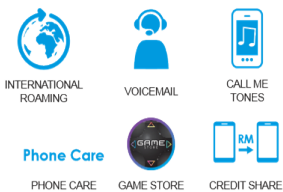
## BILL HISTORY



## CHARGES

|                                       |            |
|---------------------------------------|------------|
| Remaining Balance from Previous Month | : RM-5.36  |
| This Month's Usage                    | : RM111.20 |
| - Monthly Amount                      | : RM98.00  |
| - Additional Usage                    | : RM13.20  |
| Service Tax 6%                        | : RM5.95   |
| Rounding Adjustments                  | : RM0.01   |

## OUR PRODUCTS



## OUR SERVICES



## HIGHLIGHT

Download our Celcom Life App with fresh new look, improved experience and unified access to manage Xpax and First account.



## DETAILS OF YOUR USAGE ONLINE

Log in to [www.celcom.com.my/onlinecustomerservice](http://www.celcom.com.my/onlinecustomerservice)  
OR scan the QR code



## REMAINING BALANCE FROM PREVIOUS MONTH

Have you subscribed to our Auto Billing service?  
Subscribe now and enjoy a one-time rebate of RM50 on your next bill.

How to subscribe:

1. Log in to Online Customer Service account at <https://ocs.celcom.com.my/>
2. Select View & Pay Bills
3. Select Change Payment Method
4. Select Auto Billing

### PREVIOUS MONTH'S SUMMARY

| Items                                         | Date       | Bill Statement No | Total (RM) |
|-----------------------------------------------|------------|-------------------|------------|
| Total Previous Bill                           |            |                   | 107.20     |
| Payment via ABilling - MBB                    | 20/01/2021 |                   | -107.20    |
| Auto Billing Rebate - 5% on Full Payment      | 20/01/2021 |                   | -5.36      |
| (+) or (-) Adjustment (Debit/Credit Note)     |            |                   | 0.00       |
| (+) or (-) Tax Adjustment (Debit/Credit Note) |            |                   | 0.00       |

TOTAL PREVIOUS AMOUNT:

RM-5.36

REMAINING BALANCE  
FROM LAST MONTH  
**RM-5.36**

## THIS MONTH'S USAGE

### ADDITIONAL USAGE

| Items                          | Amount not charged with Service Tax (RM) | Amount charged with Service Tax (RM) | Total (RM) |
|--------------------------------|------------------------------------------|--------------------------------------|------------|
| One Time Amount                |                                          |                                      | 0.00       |
| Internet Usage                 |                                          |                                      | 0.00       |
| Local Calls & Messages         |                                          | 1.20                                 | 1.20       |
| International Calls & Messages |                                          |                                      | 0.00       |
| Roaming Usage                  |                                          |                                      | 0.00       |
| Other Usage                    | 12.00                                    |                                      | 12.00      |

|                                          |              |
|------------------------------------------|--------------|
| <b>Total Usage</b>                       | <b>13.20</b> |
| (-) Discount & Rebates                   | 0.00         |
| <b>Total Usage &amp; Monthly Charges</b> | <b>13.20</b> |
| (+) Service Tax 6%                       | 0.07         |

MONTHLY FEE:  
(Inclusive of Service Tax 6%)

RM103.88

TOTAL AMOUNT:

RM13.27

CURRENT CHARGES  
**RM117.15**

Rounding Adjustment  
**RM0.01**

TOTAL  
AMOUNT PAYABLE  
**RM111.80**

## WAYS TO PAY YOUR BILL

### CELCOM CHANNELS



AUTO  
BILLING



ONLINE  
CUSTOMER  
SERVICE



CELCOM  
OUTLETS



PAYMENT  
KIOSK



INTERNET  
BANKING



ATM



TELE  
BANKING



E-PAY



JOM PAY

[www.celcom.com.my](http://www.celcom.com.my)

All Major Banks



### PAYMENT SLIP

Customer Name : MR.FOO CHEE YONG  
Mobile No : 012-2819844  
Account No : 48624773  
Bill Date : 18/02/2021  
Bill Statement No : 1047989827

Total Amount Payable : RM111.80  
Amount Paid :

## THANK YOU

for your payment.  
You can also choose to use Auto Billing for  
your convenience.  
Log on to

<https://businessportal.celcom.com.my/>



Bill Code: 2881  
Ref-1: 48624773

JomPAY online at internet and Mobile Banking with your  
Current, Savings or Credit Card account

## YOUR CHARGES – DETAILED

Name : MR.FOO CHEE YONG  
Mobile Number :012-2819844  
Account No :48624773

Total

### Monthly Amount



| Description                    | From Date  | To Date    | Amount(RM) |
|--------------------------------|------------|------------|------------|
| FIRST Gold Plus Commitment Fee | 18/01/2021 | 17/02/2021 | 98.00      |

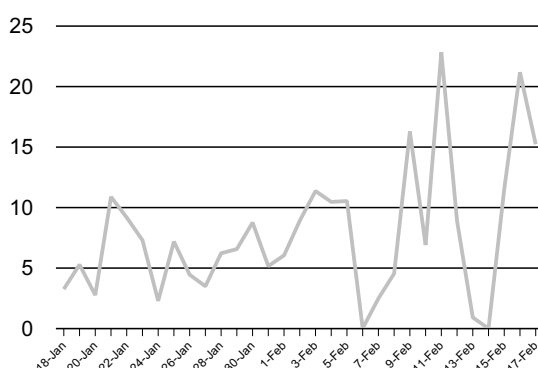
RM98.00

### Internet Usage for Key Services (Daily)



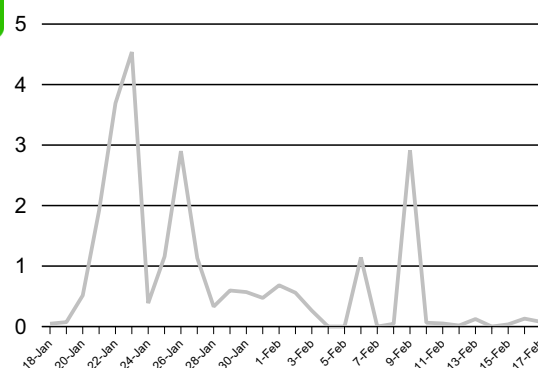
Whatsapp Daily Usage

Total = 241.01MB



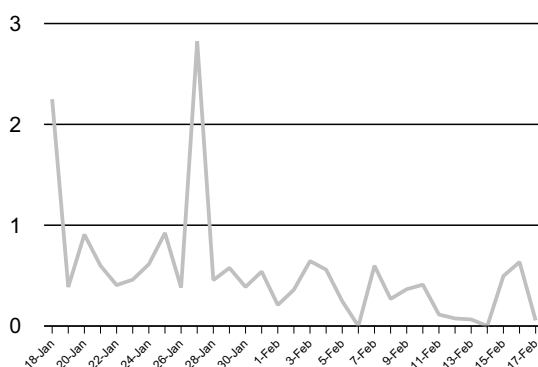
Line Daily Usage

Total = 24.44MB



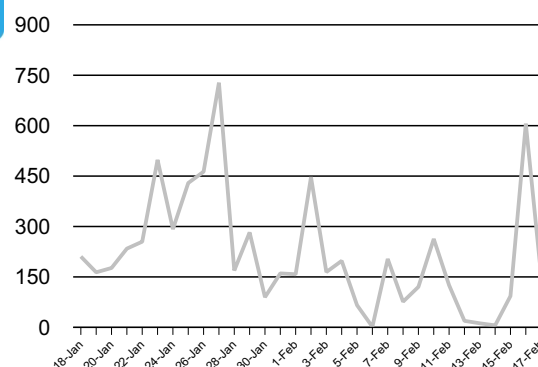
Wechat Daily Usage

Total = 16.81MB



Other Apps Daily Usage

Total = 6,864.46MB



### Local Calls & Messages (within Malaysia)

#### Your Calls to Celcom Numbers



| Date       | Time     | Called Number | Duration | Rate      | Free Calls | Amount (RM) |
|------------|----------|---------------|----------|-----------|------------|-------------|
| 18/01/2021 | 14:43:39 | 013-9803386   | 00:03:26 | Flat Rate | 0.00       | 0.00        |
| 23/01/2021 | 14:14:28 | 019-2639844   | 00:00:23 | Flat Rate | 0.00       | 0.00        |
| 23/01/2021 | 16:35:42 | 017-2119909   | 00:02:32 | Flat Rate | 0.00       | 0.00        |
| 24/01/2021 | 08:10:11 | 012-7719358   | 00:00:02 | Flat Rate | 0.00       | 0.00        |
| 24/01/2021 | 08:48:20 | 012-7719510   | 00:00:20 | Flat Rate | 0.00       | 0.00        |
| 25/01/2021 | 09:50:54 | 014-5185874   | 00:01:24 | Flat Rate | 0.00       | 0.00        |
| 26/01/2021 | 17:07:52 | 012-7719358   | 00:00:24 | Flat Rate | 0.00       | 0.00        |
| 26/01/2021 | 17:37:17 | 012-7719358   | 00:00:02 | Flat Rate | 0.00       | 0.00        |
| 26/01/2021 | 17:38:21 | 012-7719510   | 00:00:23 | Flat Rate | 0.00       | 0.00        |
| 31/01/2021 | 18:50:09 | 011-18894800  | 00:00:02 | Flat Rate | 0.00       | 0.00        |
| 01/02/2021 | 18:56:19 | 019-2639844   | 00:00:04 | Flat Rate | 0.00       | 0.00        |
| 01/02/2021 | 19:38:14 | 011-18894800  | 00:00:34 | Flat Rate | 0.00       | 0.00        |
| 02/02/2021 | 18:48:53 | 011-18894800  | 00:00:03 | Flat Rate | 0.00       | 0.00        |

## YOUR CHARGES – DETAILED

**Total**

|              |          |             |                 |           |             |             |
|--------------|----------|-------------|-----------------|-----------|-------------|-------------|
| 04/02/2021   | 16:48:46 | 014-2205494 | 00:00:13        | Flat Rate | 0.00        | 0.00        |
| 05/02/2021   | 14:21:49 | 012-7719358 | 00:01:37        | Flat Rate | 0.00        | 0.00        |
| 05/02/2021   | 16:42:57 | 012-7719358 | 00:00:02        | Flat Rate | 0.00        | 0.00        |
| 05/02/2021   | 18:47:29 | 013-9803386 | 00:08:31        | Flat Rate | 0.00        | 0.00        |
| 05/02/2021   | 18:56:59 | 013-9803386 | 00:01:16        | Flat Rate | 0.00        | 0.00        |
| 07/02/2021   | 15:24:39 | 019-2639844 | 00:00:02        | Flat Rate | 0.00        | 0.00        |
| 07/02/2021   | 15:25:22 | 019-2639844 | 00:00:02        | Flat Rate | 0.00        | 0.00        |
| 07/02/2021   | 15:26:02 | 019-2639844 | 00:00:02        | Flat Rate | 0.00        | 0.00        |
| 07/02/2021   | 15:26:50 | 019-2639844 | 00:00:09        | Flat Rate | 0.00        | 0.00        |
| 16/02/2021   | 07:24:32 | 013-9803386 | 00:01:21        | Flat Rate | 0.00        | 0.00        |
| 17/02/2021   | 14:53:38 | 016-4228948 | 00:01:41        | Flat Rate | 0.00        | 0.00        |
| 17/02/2021   | 15:30:13 | 016-4228948 | 00:00:11        | Flat Rate | 0.00        | 0.00        |
| <b>Total</b> |          |             | <b>00:24:46</b> |           | <b>0.00</b> | <b>0.00</b> |

### Your Calls to Non Celcom Numbers

| Date       | Time     | Called Number | Duration | Rate      | Free Calls | Amount (RM) |
|------------|----------|---------------|----------|-----------|------------|-------------|
| 18/01/2021 | 05:23:00 | 016-2483932   | 00:00:04 | Flat Rate | 0.00       | 0.00        |
| 18/01/2021 | 10:32:22 | 012-3451214   | 00:01:04 | Flat Rate | 0.00       | 0.00        |
| 18/01/2021 | 14:55:09 | 012-9695418   | 00:00:36 | Flat Rate | 0.00       | 0.00        |
| 18/01/2021 | 15:57:24 | 016-2483932   | 00:00:27 | Flat Rate | 0.00       | 0.00        |
| 19/01/2021 | 13:49:21 | 012-2248783   | 00:00:31 | Flat Rate | 0.00       | 0.00        |
| 22/01/2021 | 05:57:29 | 017-2068714   | 00:00:27 | Flat Rate | 0.00       | 0.00        |
| 22/01/2021 | 16:23:43 | 012-2805400   | 00:00:36 | Flat Rate | 0.00       | 0.00        |
| 23/01/2021 | 16:39:15 | 018-2203998   | 00:00:03 | Flat Rate | 0.00       | 0.00        |
| 23/01/2021 | 20:21:13 | 012-5730386   | 00:06:30 | Flat Rate | 0.00       | 0.00        |
| 25/01/2021 | 09:42:28 | 018-2203998   | 00:00:57 | Flat Rate | 0.00       | 0.00        |
| 25/01/2021 | 09:47:36 | 018-2203998   | 00:00:22 | Flat Rate | 0.00       | 0.00        |
| 25/01/2021 | 09:55:32 | 018-2203998   | 00:00:31 | Flat Rate | 0.00       | 0.00        |
| 25/01/2021 | 17:56:38 | 018-2203998   | 00:01:06 | Flat Rate | 0.00       | 0.00        |
| 27/01/2021 | 10:42:54 | 012-2320083   | 00:00:05 | Flat Rate | 0.00       | 0.00        |
| 27/01/2021 | 10:43:38 | 012-2320083   | 00:00:02 | Flat Rate | 0.00       | 0.00        |
| 27/01/2021 | 10:43:52 | 012-2320083   | 00:00:03 | Flat Rate | 0.00       | 0.00        |
| 01/02/2021 | 18:47:37 | 012-3913213   | 00:02:01 | Flat Rate | 0.00       | 0.00        |
| 01/02/2021 | 18:51:22 | 017-2068714   | 00:00:05 | Flat Rate | 0.00       | 0.00        |
| 01/02/2021 | 18:52:07 | 016-2483932   | 00:00:22 | Flat Rate | 0.00       | 0.00        |
| 02/02/2021 | 12:16:01 | 012-2320083   | 00:00:49 | Flat Rate | 0.00       | 0.00        |
| 03/02/2021 | 13:56:07 | 019-3355431   | 00:01:15 | Flat Rate | 0.00       | 0.00        |
| 04/02/2021 | 12:18:27 | 016-6286820   | 00:00:41 | Flat Rate | 0.00       | 0.00        |
| 04/02/2021 | 14:03:25 | 012-2795233   | 00:00:19 | Flat Rate | 0.00       | 0.00        |
| 04/02/2021 | 17:25:29 | 012-2795233   | 00:00:13 | Flat Rate | 0.00       | 0.00        |
| 05/02/2021 | 15:50:32 | 012-3913213   | 00:08:28 | Flat Rate | 0.00       | 0.00        |
| 05/02/2021 | 18:40:06 | 012-3451214   | 00:06:53 | Flat Rate | 0.00       | 0.00        |
| 08/02/2021 | 15:27:26 | 0350367242    | 00:00:01 | Flat Rate | 0.00       | 0.00        |
| 09/02/2021 | 10:28:49 | 0362777622    | 00:02:29 | Flat Rate | 0.00       | 0.00        |
| 09/02/2021 | 12:08:35 | 0362777622    | 00:00:12 | Flat Rate | 0.00       | 0.00        |
| 15/02/2021 | 08:12:49 | 018-2395128   | 00:00:41 | Flat Rate | 0.00       | 0.00        |
| 15/02/2021 | 17:21:10 | 018-2395128   | 00:00:32 | Flat Rate | 0.00       | 0.00        |
| 17/02/2021 | 05:14:43 | 018-2939181   | 00:00:02 | Flat Rate | 0.00       | 0.00        |
| 17/02/2021 | 05:15:22 | 016-2483932   | 00:00:02 | Flat Rate | 0.00       | 0.00        |
| 17/02/2021 | 05:16:40 | 016-2483932   | 00:00:01 | Flat Rate | 0.00       | 0.00        |
| 17/02/2021 | 05:32:55 | 016-2483932   | 00:00:01 | Flat Rate | 0.00       | 0.00        |
| 17/02/2021 | 05:46:03 | 016-2483932   | 00:00:02 | Flat Rate | 0.00       | 0.00        |
| 17/02/2021 | 05:46:14 | 018-2939181   | 00:00:02 | Flat Rate | 0.00       | 0.00        |

## YOUR CHARGES – DETAILED

**Name** : MR.FOO CHEE YONG  
**Mobile Number** :012-2819844  
**Account No** :48624773

**Total**

|              |          |             |                 |           |             |             |
|--------------|----------|-------------|-----------------|-----------|-------------|-------------|
| 17/02/2021   | 11:04:57 | 012-3913213 | 00:02:37        | Flat Rate | 0.00        | 0.00        |
| <b>Total</b> |          |             | <b>00:41:12</b> |           | <b>0.00</b> | <b>0.00</b> |

### Your Messages to Non Celcom Numbers



| Date         | Time     | Sent Number  | Type | Free SMS/MMS | Amount (RM) |
|--------------|----------|--------------|------|--------------|-------------|
| 18/01/2021   | 08:14:27 | 016-2483932  | SMS  | 0            | 0.20        |
| 22/01/2021   | 16:31:54 | 017-2068714  | SMS  | 0            | 0.20        |
| 22/01/2021   | 18:14:33 | 011-30117093 | SMS  | 0            | 0.20        |
| 22/01/2021   | 19:39:26 | 017-2068714  | SMS  | 0            | 0.20        |
| 26/01/2021   | 17:33:49 | 016-2483932  | SMS  | 0            | 0.20        |
| 26/01/2021   | 20:47:42 | 016-2483932  | SMS  | 0            | 0.20        |
| <b>Total</b> |          |              |      | <b>0</b>     | <b>1.20</b> |

**RM1.20**

### Other Usage



### Other Services (Content & Value Added Services)

| Date         | Time | Description       | From Date  | To Date    | Gateway/<br>Called Number | Amount (RM)  |
|--------------|------|-------------------|------------|------------|---------------------------|--------------|
| -            | -    | SWAP ONLY TIER 4  | 18/01/2021 | 17/02/2021 | -                         | 12.00        |
| -            | -    | Telemanager Basic | 18/01/2021 | 17/02/2021 | -                         | 0.00         |
| -            | -    | Max Up All Auto   | 18/01/2021 | 17/02/2021 | -                         | 0.00         |
| <b>Total</b> |      |                   |            |            |                           | <b>12.00</b> |

**RM12.00**

